

EOS Contentia Belgium SA/NV website

Standard Terms and Conditions Use of Website:
October 2023

Introduction

EOS CONTENTIA BELGIUM is a company name and brand owned by EOS CONTENTIA BELGIUM SA/NV (hereinafter referred to as "EOS CONTENTIA BELGIUM SA/NV", "we", "our" and/or "our"). EOS Contentia Belgium NV/SA with registered seat at FUTUR X CENTER, Boulevard Industriel 54 K 7700, Mouscron, BELGIUM, Company number/VAT BE 0454.609.009, M.A.E. – 206729 (hereinafter referred to as "EOS Contentia"), is the owner and responsible party of this Website, <https://be.eos-solutions.com/companies/contentia.html> ("Site") and the portals on the Site, such as the debtor and partner portal. You can reach us via telephone on: +32 56 39 17 11. Our Managing Director is Mrs. Martine T'Jampens.

Bank account:

IBAN BE77 2750 0238 5942

BIC GEBABEBB

These Website Standard Terms And Conditions (these "Terms" or these "Website Standard Terms And Conditions") contained herein on this webpage, shall govern your use of this Site, including all pages within this Site (collectively referred to herein below as this "Site"). These Terms apply in full force and effect to your use of this Site and by using this Site, you expressly accept all terms and conditions contained herein in full. These Terms also apply to the use of the EOS CONTENTIA BELGIUM SA/NV Site(s) and Services offered on the EOS CONTENTIA BELGIUM SA/NV Sites, if any, in addition to the specific conditions published on the Sites (hereafter referred to as 'the Site(s)') by the User (hereafter referred to as "the User", "You" and "Your"), if any. You must not use this Site or the Sites, if you have any objection to any of these Site Standard Terms And Conditions.

This Site and the Sites are not for use by any minors (defined as those who are not at least 18 years of age), and you must not use this Site and the Sites if you are a minor.

1. Scam communications

Phone calls, letters, emails and texts from scammers/ fraudsters can seem legitimate and convincing so it is important You stay vigilant and be careful about anything suspicious. If you receive any communication purporting to be from EOS-Contentia or any of our group companies, members of our board of directors or management team, or employees about which You are uncertain or suspicious, do not respond and particularly do not provide personal data.

You can forward any suspicious communication to privacy@eos-contentia.be and we will investigate it.

How to keep yourself secure?

Scams typically seek to lure you into paying money on the basis that You have an outstanding debt. This activity is a common and recognised fraud.

Stay alert when someone You do not know contacts you – no matter who they claim to be. Often fraudsters will claim they are from EOS Contentia, or they will claim to be a third party appointed to represent EOS Contentia, then trick you into transferring money to a fake account.

If someone calls asking for your personal details and you do not believe it is from EOS Contentia, end the call. Then call EOS Contentia back at a telephone number found on our Site:

<https://be.eos-solutions.com/en/companies/contentia/payments-and-options-contentia> . Watch out also for social engineering via e-mails, such as phishing. Phishing is a common scam involving emails and fake websites that try to trick people into disclosing sensitive information.

2. Social media channels disclaimer

Media posted on our social media channels and/or our Site is intended for a general overview and discussion of the subjects dealt with and does not create a contractual relationship. It is not intended to be, and should not be used as, a substitute for taking advice in any specific situation.

We will accept no responsibility for any actions taken or not taken on the basis of this publication.

All videos, podcasts or any other media published by Us remain our copyright and all rights are reserved.

3. Intellectual Property Rights.

EOS CONTENTIA BELGIUM SA/NV, or the relevant owner, retains all rights (including copyrights, trademarks, patents, logos, pictures, images text, graphics, computer code as well as any other intellectual property right and proprietary rights therein) in relation to all information provided on this Site, all such rights are reserved. Permission is given for the downloading and temporary storage of one or more of these pages for the sole purpose of viewing them on a stand-alone personal computer or monitor. Permanent copying or storage of any of these pages (or any part thereof) or the re-distribution thereof by any means is not permitted. For the rest, You may not copy, download, publish, distribute or reproduce any of the information provided by EOS CONTENTIA BELGIUM SA/NV in any form without the prior written consent of EOS CONTENTIA BELGIUM SA/NV or the appropriate consent of the owner. You are granted a limited right of use only, subject to the restrictions provided in these Terms, for the purpose of viewing the material contained on this Site.

4. Restrictions.

You are expressly and emphatically restricted from all of the following:

- publishing any Site material in any media;
- selling, sublicensing and/or otherwise commercializing any Site material;
- publicly performing and/or showing any Site material;

- using this Site in any way that is, or may be, damaging to this Site;
- using this Site in any way that impacts user access to this Site;
- using this Site contrary to applicable laws and regulations, or in a way that causes, or may cause, harm to the Site, or to any person or business entity;

Certain areas of this Site are restricted from access by you. EOS CONTENTIA BELGIUM SA/NV may further restrict access by you to any areas of this Site, at any time, in its sole and absolute discretion. Any user ID and password you may have for this Site are confidential and you must maintain confidentiality of such information.

5. No warranties.

This Site is provided “as is,” with all faults, and EOS CONTENTIA BELGIUM SA/NV makes no express or implied representations or warranties, of any kind related to this Site or the materials contained on this Site. Although EOS CONTENTIA BELGIUM SA/NV attempts to provide accurate, complete and up-to-date information, which has been obtained from sources that are considered reliable, EOS CONTENTIA BELGIUM SA/NV makes no warranties or representations, express or implied, as to whether information provided is accurate, complete or up-to-date. EOS CONTENTIA BELGIUM SA/NV provides the documentation or information on its Site, on a purely indicative and informative basis, to be of assistance to its clients and business partners. Nor EOS CONTENTIA BELGIUM SA/NV nor any of its officers or directors accept any responsibility or liability whatsoever for the information supplied in this documentation. The information provided in this Site should not be used as a substitute for any form of advice. Decisions based on this information are for your own account and risk. The use of such information is entirely at your own risk and EOS CONTENTIA BELGIUM SA/NV accepts no responsibility or liability for the content, use or availability of such information.

You should not send us any confidential information in response to this webpage. Such responses will not create a contractual relationship, and whatever you disclose to us will not be confidential unless we have executed a written engagement agreement. The material on this website may not reflect the most current developments. The content and interpretation of certain matters addressed herein is subject to revision. We disclaim all liability in respect to actions taken or not taken based on any or all the contents of this Site to the fullest extent permitted by law. Do not act or refrain from acting upon this information without seeking professional advisory.

6. Limitation of liability.

In no event shall EOS CONTENTIA BELGIUM SA/NV, nor any of its officers, directors and employees, be liable to you for anything arising out of or in any way connected with your use of this Site, whether such liability is under contract, tort or otherwise, and EOS CONTENTIA BELGIUM SA/NV, including its officers, directors and employees shall not be liable for any indirect, consequential or special liability arising out of or in any way related to your use of this Site. Neither EOS CONTENTIA BELGIUM SA/NV nor any of its directors, officers agents or subcontractors shall be liable for any direct, indirect, special, incidental, consequential, punitive, or exemplary damages, including lost profits (even if EOS CONTENTIA BELGIUM SA/NV is advised of the possibility thereof) arising in any way from, including but not limited to, (i) the provided information, (ii) claims of third parties in connection with the use the provided information. The exclusion of liability is also made for the

benefit of directors and employees of EOS CONTENTIA BELGIUM SA/NV.

7. Indemnification.

You hereby indemnify to the fullest extent EOS CONTENTIA BELGIUM SA/NV from and against any and all liabilities, costs, demands, causes of action, damages and expenses (including reasonable attorney's fees) arising out of or in any way related to your breach of any of the provisions of these Terms.

8. Severability.

If any provision of these Terms is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render these Terms unenforceable or invalid as a whole, and such provisions shall be deleted without affecting the remaining provisions herein.

9. Variation of Terms.

EOS CONTENTIA BELGIUM SA/NV is permitted to revise these Terms at any time as it sees fit, and by using this Site you are expected to review such Terms on a regular basis to ensure you understand all terms and conditions governing use of this Site.

10. Assignment.

EOS CONTENTIA BELGIUM SA/NV shall be permitted to assign, transfer, and subcontract its rights and/or obligations under these Terms without any notification or consent required. However, you shall not be permitted to assign, transfer, or subcontract any of your rights and/or obligations under these Terms.

11. Entire Agreement.

These Terms, including any legal notices and disclaimers contained on this Site, constitute the entire agreement between EOS CONTENTIA BELGIUM SA/NV and you in relation to your use of this Site, and supersede all prior agreements and understandings with respect to the same.

12. Data Privacy and Protection

EOS CONTENTIA BELGIUM SA/NV attaches great importance of the privacy of the user. Although most of the information on this Site is available without the need to provide personal details, it is possible that the user may in some instances be asked to provide personal information (for example, in the contact form). This information will only be used within the framework of EOS

CONTENTIA BELGIUM SA/NV's customer management procedures or to keep the user informed about the company's activities. By submitting a simple request free of charge, the user can object to the use of his details for direct marketing purposes.

In accordance with the applicable data protection law in Belgium relating to the processing of personal data, the user has the legal right to check and, where necessary, correct the personal details held by the company. The user can also submit a written, dated and signed request, accompanied by proof of identity (a copy of his identity card), to receive free of charge written confirmation from the company of the personal details so held. If necessary, the user can also request the correction of any details that are incorrect, incomplete, or irrelevant.

The legal person responsible for processing the personal details obtained via the user of the Site, to whom the user should submit all requests and inquiries, is EOS CONTENTIA BELGIUM SA/NV.

EOS CONTENTIA BELGIUM SA/NV refers to the [Data Protection Statement section](#) of this Site for more information about Data Privacy and Protection.

13. Cookie Statement

This Site makes use of 'cookies'. A cookie is a quantity of data that a Site, via the server on which the Site is hosted, transmits to the browser of the user, with the intention that this data should then be stored in the computer of the user. It is possible that a cookie may sometimes be sent/placed by a person or agency other than the person or agency responsible for the Site (these are the so-called third-party cookies). By the act of using this Site, the user automatically accepts the cookies that the Site contains. If desired, the user can change the browser settings, so that the cookies are no longer accepted. The user can refuse to accept the use of cookies by changing the appropriate settings in his browser. EOS CONTENTIA BELGIUM SA/NV wishes to make the user aware that in this eventuality it may not be possible to make full use of all the possibilities offered by this Site.

EOS CONTENTIA BELGIUM SA/NV refers to the [Cookie Statement section of this Site](#) for more information about Cookies.

14. Governing Law & Jurisdiction.

These Terms will be governed by and construed in accordance with the laws of Belgium, and you submit to the exclusive jurisdiction of the competent courts located in Doornik/Tournai, Belgium for the resolution of any disputes.